

# Registered Nurse, Wound Care Specialist, Full Time, Ottawa Region



Position ID: J1216-0338

Posting Date: April 26, 2017

Posting Expiry Date: May 26, 2017

Language Requirement: English

Shift: Monday to Friday; 8:30am to 4:30pm

The Champlain Community Care Access Centre (CCAC) is one of the largest health service providers in eastern Ontario. Our goal is to connect people with the right care at the right time and in the right place. Every day, we help people find their way through Ontario's health care system, understand their options and connect them to quality community-based health care and resources.

The Champlain CCAC has over 700 employees, representing a variety of health care professionals. We are recognized as one the National Capital Region's Top Employers and have been awarded the Ontario Hospital Association's Quality Healthcare Workplace Award - Platinum Level.

Home and community care is a rapidly growing sector of the health care field. Our organizational drive for continuous improvement, and the evolving nature of the health care sector, provides an environment where change is the norm.

## **Position Summary:**

The Wound Care Specialist is responsible for providing support, treatment, product recommendations and follow-up care for patients with identified problem wounds or ostomies. As a key resource, the Wound Care Specialist will interpret and apply evidence based best practice to improve the quality of patient care; and conduct outreach to clinicians and health care providers in order to facilitate adoption of services, problem solving and understanding of clinical guidelines as they pertain to identified wound care and ostomy patients.

### **Primary Responsibilities:**

- Perform Champlain-wide clinical wound and ostomy management in collaboration with members of the patient's care team. This responsibility includes direct client consultation, direction and evaluation of individual care plans for wound and/or ostomy care
- Act as a resource for Care Coordinators and service providers to assist in meeting patients' needs regarding complex wound/ostomy situations where there is a heightened risk for negative outcome(s)
- Support the development of internal policies and procedures for wound and ostomy management
- Participate in establishing, maintaining, and monitoring standards for the wound and ostomy program. This includes external and internal committee work and active participation and contribution to quality initiatives
- Access research pertaining to wound and ostomy products and product application related to wound care to help make sound recommendations for treatment/care
- Action special requests for wound care supplies, request pricing and coding in the wound care supplies catalogue and approve wound care products for off formulary requests
- Provide recommendations on alternative products within the wound care supplies catalogue
- Participate in wound and ostomy program data collection, analysis, evaluation and recommendations
- Monitor negative pressure wound therapy patients to ensure compliance with CCAC guidelines
- Answer questions or concerns pertaining to wound or ostomy care from patients, caregivers, and service providers
- Other related duties may be assigned

**Education and Experience:**

- Registered Nurse (RN) (BScN or diploma) with a current Certificate of Registration from the Ontario College of Nurses
- Certificate in Enterostomal Therapy
- Related professional nursing experience which is normally attained over a period of five (5) years
- Current Member of the Canadian Association for Enterostomal Therapy or Canadian Association of Wound Care is an asset
- Adult teaching experience and/or adult education courses is an asset

**Knowledge:**

- Knowledge of wound care and ostomy management
- Requires in depth knowledge of the variety of wound and ostomy supplies to be able to make recommendations for the supplies catalogue; provide consultation; and address any substitution requests
- Knowledge and comfort with emerging technology and use of innovative technology (tablets, e-referral, e-health coaching)
- Knowledge of health care system and the role of the CCAC within the system
- Knowledge of CCAC operations, quality, risk, and principles
- Knowledge of relevant health care legislation
- Knowledge of CCAC policies, procedures, strategic direction and goals
- Understanding of CCAC partners and contracted service providers in the community

**Skills and Abilities:**

- Effective planning and organizing skills to manage multiple clients, provide information reports, and take corrective action as required
- Effective interpersonal skills to work with diverse client groups with varying levels of comprehension and language capability
- Ability to manage difficult conversations/situations with physicians, nurses and other interdisciplinary team members in a healthy and effective manner
- Demonstrates a strong ability to work effectively in both a team environment and independently as required

- Able to communicate effectively and concisely, both orally and in writing, including effective presentation skills
- Effective listening and strong facilitation skills are necessary to work with patients and their families/caregivers
- Awareness of cultural diversity
- Time management and prioritization of tasks, as well as flexibility in adjusting to priorities in a dynamic environment
- Diplomacy in sensitive and/or confidential issues
- Ability to accurately complete required documentation, reports, forms, and recommendations
- Working knowledge of computer software (email, internet) and Microsoft Office applications (Outlook, Word, Excel, Power Point, etc.)
- A valid driver's license and access to a vehicle is required
- Bilingualism is considered an asset.

JOIN OUR TEAM of over 700 committed health care leaders and client-driven professionals! If you are seeking a chance to truly make a difference in the lives of others as well as your own, take the first steps towards becoming a member of our dynamic team. All applications will be reviewed; however only those selected for an interview will be contacted. Champlain CCAC welcomes and encourages applications from people with disabilities. Accommodations are available on request for candidates taking part in any aspects of the selection process.

**Apply online at [www.champlainccac.ca](http://www.champlainccac.ca)**